Creating a Safety Net for Students

Erica Woodley, Assistant Vice-President of Student Affairs
Tulane University
Parent Programs Webinar
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Objectives

* Discuss current trends and potential challenges for college students today

* Review Student Resources & Support Services
  * Goldman Center for Student Accessibility
  * Case Management & Victim Support Services
  * The Office of Student Conduct

* Provide a road map for accessing support services on and off-campus
  * Proactively
  * Reactively

* Review specific processes
College Student Challenges

* Adjustment
* Social/College Life
* Academic
* Relationships
* Home and Family
Trends

* Mental Health Issues
* Decreased Self-Efficacy
* Alcohol & Drug Issues
* Decreased Resilience
* Increased Internal Pressures
* Burn Out
Student Resources & Support Services (SRSS) was created in 2008 to offer comprehensive & developmentally appropriate support services to Tulane students as they negotiate their college experience.
Student Resources and Support Services

- Goldman Center for Student Accessibility
- Case Management & Victim Support Services
- The Office of Student Conduct
Goldman Center for Student Accessibility

- Responsible for ensuring that students with disabilities have the same opportunities for success and access to university resources as their non-disabled peers
- Assists students by approving and implementing disability related accommodations on a case by case basis
- Works with faculty on the implementation of accommodations
- Offers short term accommodations for temporary disabilities
Goldman Center for Student Accessibility

Categories of Disabilities

- Attention-Deficit/Hyperactivity-Disorders
- Psychological/Psychiatric Disorders
- Learning Disorders
- Physical/Medical Disorders

Examples of Accommodations

- Note-taking assistance
- Extended time
- Distraction reduced environments
- Alternate format texts
- Housing needs
- Meal plan adjustments
Process for Accessing Accommodations

- Request accommodations through the Goldman Center.
- Provide current, sufficient documentation of disability and need for accommodations.
- Wait for notice of accommodation approval.
- Activate approved accommodations with the Goldman Center.
- Present Course Accommodation Form (CAF) to professors.
Case Management & Victim Support Services

- Provides oversight & response to the online reporting system
- Coordinates referrals, including mental health, alcohol/drug and health and safety referrals
- Meets individually with students who are struggling with any number of personal and academic issues
- Follows up with off-campus students involved in process of care incidents
- Oversees the medical withdrawal return process
- Coordinates the processes surrounding involuntary hospitalizations or mental health hospitalizations
Case Management & Victim Support Services

- Provides a variety of response and support resources to victims and survivors of various forms of violence including:
  - sexual assault
  - stalking
  - intimate partner/dating violence
  - physical assault/intimidation
  - hazing
  - robbery/burglary
- Assists with the University’s Compliance with Title IX
- Serves in an on-call capacity
Case Management & Victim Support Services

A Behavioral Intervention Team is a multidisciplinary group whose purpose is meeting regularly to support its target audience (students) via an established protocol.

- Tracks “red flags” over time
- Detects patterns of problematic behavior, trends, and disturbances in individual or group behavior
- Conducts investigations where necessary
- Conducts threat assessments where necessary
- Determines the best means of support for the student
- Coordinates follow-up mechanisms
The Office of Student Conduct

Administers the Code of Student Conduct

- Educational/Developmental Process
- Heavy Emphasis on Support
- Investigative Model

Things to know about our Code of Student Conduct

- It begins to apply as soon as your student registers for classes through graduation or transfer
- It applies off campus and in any situation where the university has an identifiable interest
- Student can be held accountable for being at the wrong place at the wrong time
- It is NOT a legal process
The Office of Student Conduct

- Types of Hearings:
  - Pre-Hearing
  - Administrative Hearing
  - Hearing Board Hearing (Faculty, Staff and Students)

- Having a conduct record will not ruin your student’s life
Responsible Action Protocol

- This is Tulane’s version of Medical Amnesty
- Students who call for help will not get in trouble for behaviors that may violate the Code of Student Conduct, with some exceptions
- Students are ENCOURAGED to call for help for themselves or friends
- No conduct record, only follow-up from Student Resources & Support Services which generally includes:
  - BASICS
  - Parental Notification
# Mechanisms for Support

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<thead>
<tr>
<th>During Normal Business Hours</th>
<th>After Hours and Weekends</th>
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<tbody>
<tr>
<td>☑ Case Management &amp; Victim Support Services</td>
<td>☑ Student Affairs On-Call Person 504-920-9900 (if emergent call TUPD)</td>
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<tr>
<td>☑ Counseling &amp; Psychological Services</td>
<td>☑ The Line 504-264-6074</td>
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<tr>
<td>☑ BASICS (The Well)</td>
<td>☑ SHC Nurse Line 855-487-0290</td>
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<tr>
<td>☑ Academic Advisors</td>
<td>☑ Emergency Medical Services/TUPD 504-8655911</td>
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| ☑ The Academic Success Center (tutoring)                          | ☑ Tulane’s Online Concern Report (monitored 24/7)  
  https://tulane.edu/concerns                                         |
| ☑ Success Coaching                                                 |                                                                    |
Questions

Erica Woodley, Assistant Vice-President for Student Affairs

e-mail: ewoodley@tulane.edu

phone: 504-314-2126